

RETURNS

If you would like to exchange to another item, please place a new order and return the received product/products as described below.

Name

Order number

Email

Phone number

Products to return

Reason

Other comments

HOW TO:

1. Print the return sheet and fill in the above information.
2. Include this return sheet in the package together with the products you would like to return.
3. Send the package. It is optional which company you will use for the return. It is important that the package is sent directly to our warehouse. Please note that we do not collect packages that are sent without direct delivery. You are responsible for the cost of sending the package.

When we have received the package, we will make a refund to the card used when purchasing. The processing time can be up to 14 days after receiving your package.

Send the package to our warehouse at the following address:

DTK Logistics, Werkstraße 8, 24955 Harrislee, Germany (Please write "Filibabba return" on the package).

The returned products must be in original condition without any signs of use. The products need to be in original packaging with all tags.

FILIBABBA